

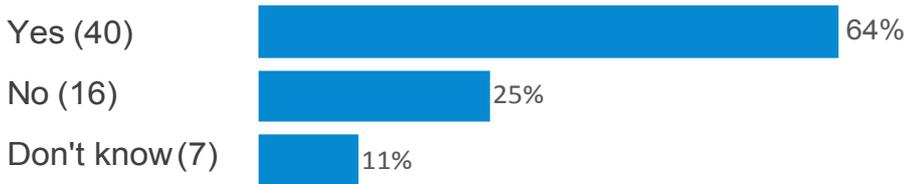
## Appendix D

### Maximising Community Benefits – Snap Survey

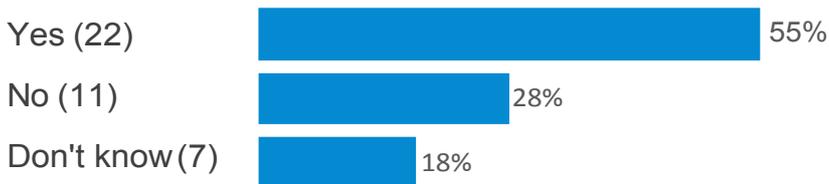
#### Community Benefits Questionnaire

This report was generated on 09/05/18. Overall 63 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'.

#### Q1 Do you currently hold a contract with Rhondda Cynon Taf Council?



#### Q2 If yes, does your contract have Community Benefits incorporated in to it?



#### Q3 If no, have you had any other experiences of delivering a contract that included Community Benefits?



#### If yes, please detail:

Test

As [REDACTED] provides training and employment opportunities for people with [REDACTED] including direct employment within its [REDACTED] unit, then all our contracts and our inclusion with a supply chain as a subcontractor to fulfil a larger contract delivers community benefits. Consequently, any opportunity to be involved in procurement contract supply chains would bring the community benefits of supporting and sustaining the employment of our [REDACTED] workforce. [REDACTED] currently supplies to [REDACTED] which also bring the added environmental community benefit as well as being in

the [REDACTED] supply chain

We have carried out volunteering work for communities and provided materials for community groups to use. We have accommodated work experience roles and as a Welsh SME deliver a positive local benefit.

Most [REDACTED] carry a Community Benefit Clause to help the Community. Our contract with RCT is for

[REDACTED]

[REDACTED] is a supplier on the [REDACTED]. We supply [REDACTED] equipment, to enable people with [REDACTED] to live independently [REDACTED].

We are part of a number of frameworks including a [REDACTED] which involves the delivery of Community Benefits

I am currently working as a [REDACTED] with [REDACTED] delivering our Community Benefits. We are currently partnering with [REDACTED] to deliver a new [REDACTED] in

Working together will allow us to maximise the projects potential allowing our communities to benefit with a legacy where we are building [REDACTED]. Its important for us to make a social impact in communities not just create [REDACTED]. We want people to be proud of their

communities and grow together.

We are an [REDACTED] and we generally get invovled with delivering community beenfits via contracts that our constructor partners are on.

[REDACTED] recruitment of employees from their volunteer scheme. We have recruited 3 people so far

We are a [REDACTED] that strives to lower the total cost of [REDACTED] for Public Sector organisations such as Local Authorities through [REDACTED]. Across the U.K we have a small number of clients where we get involved with Community Benefits.

We have submitted as part of our tender with other local authorities but to date no one has never taken it up, but as a company we all have 15hrs volunteer time per year which enables

any of our staff to be involved in giving something back to the community.

We have undertaken work for [REDACTED], projects for to name but a few.

Yes, drafted them for the [REDACTED] and have had many years experience in deploying them on public sector and some private sector construction contracts

We are a [REDACTED] to RCTCBC and other Welsh Local Authorities as a [REDACTED] [REDACTED], includes Community Benefit initiatives. We also provide similar for numerous of our under

Constriction contracts

**Q4 RCT Council is currently considering changing their approach to Community Benefits, to maximise the benefits for residents. Would you support a more flexible approach to the development / implementation of Community Benefits in RCT?**

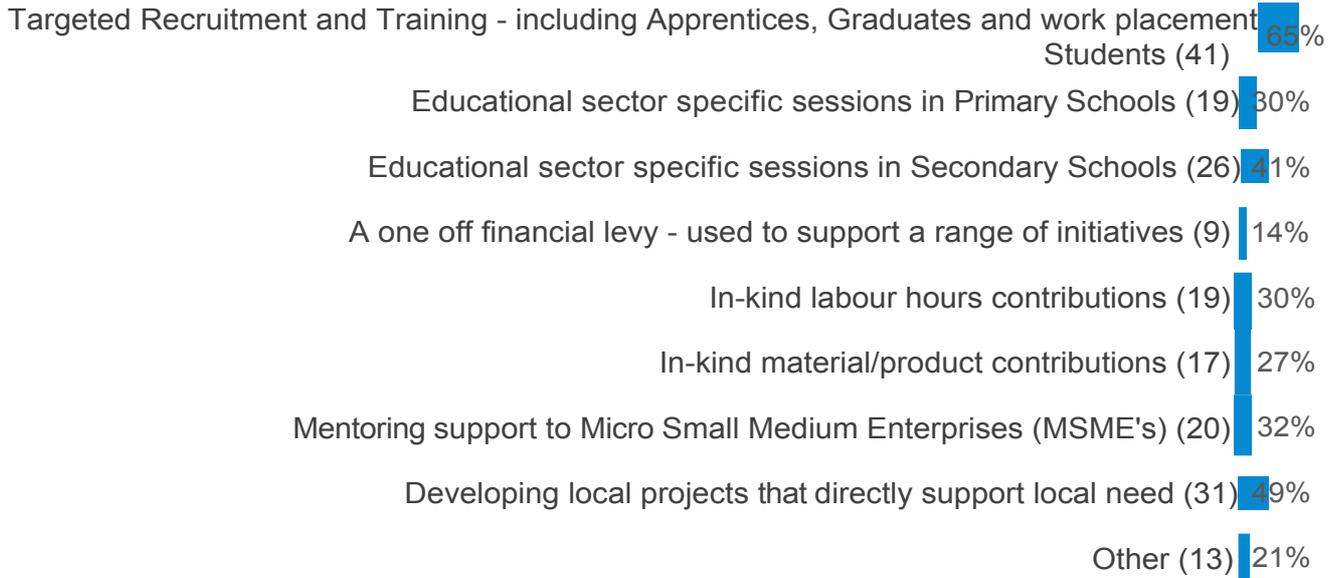


**If no, please tell us why:**

Our contract is for the provision of [REDACTED], our community benefits are [REDACTED] based

due to the nature of the services provided under this contract we are not able to provide Community Benefits outside of [REDACTED].

**Q5 Which Community Benefits would you be more inclined to support? (Please tick all that apply)**



**Please state 'other'**

Any test

The question does not apply to us as we are a

Utilisation of reserved contracts and the specifying supported businesses/SEs in supply chains We deal with construction and try where possible to purchase locally and use local labour Social prescribing

We have offered to provide financial support to 'children in need' on a 'one off' basis.

Charity initiatives

We are open to ALL suggestions / consultation in delivering something of value & benefit Educational sessions in Colleges / Higher & Further education

Out of School Childcare

Spending money on seminars/conferences within RCT so that that revenue goes to local businesses. Low cost childcare using [REDACTED] to aid community engagement

Representatives [REDACTED], contribution to any RCT Council strategic initiatives

**Q6 Are you aware of the support available in RCT Council to develop/implement  
Community Benefits?**



**Q7 If yes, if you receive help/are aware, please detail who you would contact for help:**

N/A

Procurement

Procurement

[REDACTED] (Procurement) [REDACTED] >

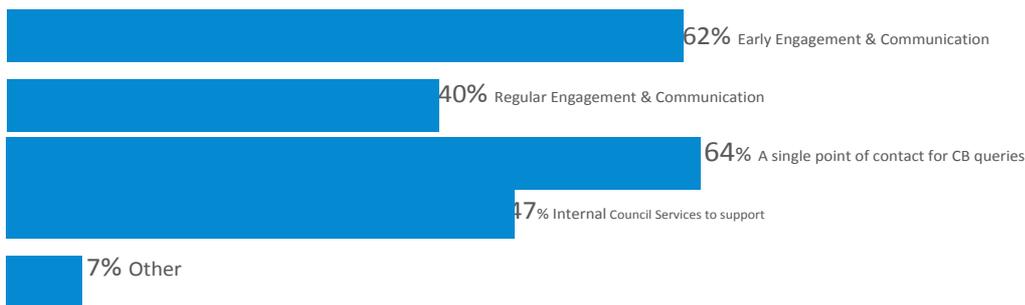
We have worked with the Employment, Education & Training Team and also Inspire to Work initiatives

We were given a link when we started the contract but all they seem to do is to collect stats. We have had no assistance with recruitment through the community benefits only through the

section that our contract is with.

Corporate Estates

**Q8 If no, what type of help would you like to receive in relation to the development/implementation? (Please tick all that apply)**



**Please state 'other'**

All test

An opportunity to market abilities to the council to secure contracts and inclusion in supply chains

none

A similar arrangement to the Cardiff Commitment could be utilised.

**Q9 If RCT Council provided increased publicity acknowledging your contribution to Community Benefits, would this be of interest to your company/organisation?**

Yes (55) [REDACTED] 87%

No (8) [REDACTED] 13%

**If yes, please tell us why;**

Test -

We always welcome good publicity and an improved public image and would be pleased for any community benefits we undertake to be advertised by RCTCBC.

Whilst undertaking community Benefit programs is rewarding, ethical and inline with our company polices, to have our involvement recognised by others in the community would also have an impact on the branding of the company and its perception within the local community.

ultimately this may lead to increased enquires to us as a business.

Then we would be truly collaborating as partners, at present all the effort & commitment comes from ██████████, with minimal work by RCT officers.

Inclusion of ██████████ in supply chains will inherently deliver community community benefits for the council and support the employment of our ██████████ workforce, so any publicity that helps

inform potential prime contractors of our services will provide more opprtunity to be included in supply chains.

Recognition

Good publicity can only be good. We already carry out community benefit work but no one would be aware of this.

Positive PR around this is always helpful. We recently completed a scheme in ██████████ and 57% of 'work/ went to local contractors; 23% of the materials was purchased locally and 6% was spent on local accommodation - out of a £4.5m project.75 jobs created of which 65% were local people

to help promote our company

It might help us with marketing messages.

It would help us evaluate our impact in terms of social value and outcomes relating to community wellbeing

As a business we get a level of publicity and feedback for our contribution, increasing our business value and visibility within a community.

Raising awareness of the impact our services have will increase local take up, further increasing community benefit.

..

To gain a better understanding and be able to share this information with service users.

Assists in raising awareness of the charity as well as promoting community benefits it is an extra incentive and free marketing for our organisation

The Community would be more aware of our contribution to the community.

Working together in a more joined up approach will make a bigger impact on communities whilst delivering Community Benefits. We currently utilise out contractors, development partners and external stakeholders to deliver projects with the community using employee volunteering hours.

We have a role to play in the community, and should be viewed more positively by the Council. It might also help reduce the stigma around [REDACTED] for young people.

---

As we operate in a fiercely competitive market (construction) we would need support and recognition to make the time required on community benefit initiatives sustainable where margins are so low.

---

In order to increase the profile of our organisation and help attract candidates.

---

We are keen for our business to have a positive effect and contribution on local communities and would see that publicly acknowledging this could be beneficial to us for demonstrating to other authorities what we do when tendering for other work.

---

Opportunities for co-promotional activities.

---

Because the council must appreciate that there is a cost to providing this benefit. If that cost can be offset to some degree by advertising and P.R. benefit it will go some way to justifying the expense.

---

Positive marketing for the company, and validation of our commitment to community benefits

---

As the umbrella organisation of [REDACTED] across Wales and working under an [REDACTED] RCT, we would welcome promotion of the work we do around community benefits

---

Ability to showcase what our company is completing within the local community - Show local benefits within the local community - Advertise jobs locally - Recruit locally

---

To develop awareness of the importance of food and nutrition

---

More visibility for community which will lead to better buy in from local people

---

We would like to take every opportunity to link with the communities in RCT so would appreciate any publicity that would encourage this.

---

It is always good to receive acknowledgement for contributions made towards the local economy. To promote our brand as a stakeholder that adds value to the residents of RCT CBC.

---

To show the support that RCT would get from local firms to show partnership in giving back to the community

---

Any community benefit would enhance living and working within RCT

---

We feel we meet community demand but are often ignored due to misconceptions about the value of not for profit groups. We believe the low cost [REDACTED] would benefit community cohesion about we do not have the capability to engage the community in the way we would

---

like. In addition, links to suitable funding programmes for new developments would be off advantage

---

We feel that it is an important part of the process to share these experiences so that other Councils can learn from them, Education facilities can see they are available, the positive response motivates our staff to want to do more and it improves community engagement.

---

Provides greater awareness and publicity of success stories

It is a useful demonstration of successful implementation of Community Benefit initiatives and the types of involvement we are able to contribute to.

We are working in partnership with Rhondda Cynon Taf Council [REDACTED] Any increased awareness and/or publicity attaching to an individual council - or the group as a

whole - would be mutually beneficial.

Businesses/schools etc. would become aware of what we are able to offer (It would also be good for RCT to be shown to be using Welsh based companies)

**If no, please tell us why:**

I do not think this questionnaire is relevant to our company we would much prefer it to be low key

We are happy with the current level of publicity. We are more interested in helping the local communities. Some recognition is always nice to receive but full on publicity is not required.

[REDACTED] business dealings are predominantly from Public Sector Tenders, so although there would be a "quality" advantage in citing supported community benefits, there is unlikely to

be any increased business directly from positive publicity.

we work with some very sensitive and vulnerable clients groups so any publicity would need to be carefully managed

it is not applicable to our contract with RCT

**Q10 Do you have any comments / ideas / suggestions you would like to add?**

Test

The council to identify supported businesses and social enterprises that can deliver products and services that it requires, either through direct contracts or within supply chains, which will deliver community benefits. Utilise reserve and low value contracts to proactively procure products and services directly from supported businesses and social enterprises where possible. Also, include community benefits clauses in all procurement contracts and specify supported businesses and social enterprises that could be used and included within the supply chain of main contractor [REDACTED] is currently working with [REDACTED] to promote this activity

and would welcome the opportunity to discuss the council's initiative with its appropriate representatives.

I think most contractors are happy to supply management and instruction (often the owner/managers personal time) but when the market is so competitive it is increasingly difficult to supply free material and labour. Management time would probably deliver greater benefits as it can lead to greater efficiency and an economic supply chain.

I'm not sure what comes under the scope of "community benefits" within RCT and thus what our opportunities would be to contribute to them. Any project to improve wellbeing or provide beneficial services tends to struggle with understanding local needs and aspirations and current service provision. It would be a great start to have a website listing current community benefits

and a pipeline for future opportunities. It would help to have links to relevant strategies and research, e.g. wellbeing assessment, market analysis, service delivery maps or surveys.

I think the community benefits should not be just for RCT but the wider area of Wales and scored taking that into consideration

We have done numerous engagement presentations in schools and colleges to promote career opportunities in the construction industry but they are predominantly driven by ourselves and our partners. I believe it would be a good idea for RCT to organise events for engineering/construction professionals that they have engaged to visit and present in schools and colleges, especially the ones they are working on.

As a contractor, we would be appreciative on any guidance that may be available as to what other forms of community benefit we might contribute towards - usually for us it is in the form of donations to local schools, charities or organisations or the offer of physical works.

Adult education should also be included as an option. We have spent significant funds and lots of time training [redacted] to be better and more efficient in their work for [redacted] but it is not clearly recognised as community benefits.

We are [redacted] on our [redacted] projects. Some flexibility in TR&T would help, particularly on projects, as we directly employ a lot of labour therefore we want to sustain our local workforce.

New entrant targets are sometimes difficult, when we have existing labour. However on our projects we find the TR&T targets more flexible as we have different trades and are able to use resources from Y Prentis shared apprenticeship scheme and other work placements through initiatives such as Inspire to Work.

None that I would say will make a huge difference Thank you for sending us the survey.

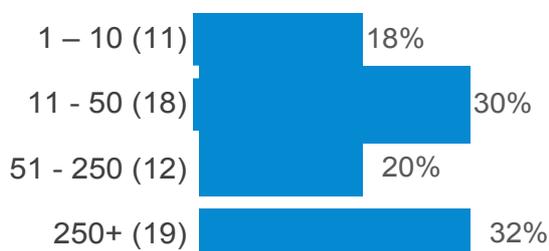
Any way of encouraging communities to take action and become more involved in their communities would be a step in the right direction.

Current CB targets appear relatively straightforward to achieve. Greater flexibility to reflective specific contract needs and local project benefits would be a good way of developing CB further

## **Q11 Your Company / Organisation's Information**

- **Redacted to comply with GDPR**

## **Q12 What is the size of your business (Number of Employees)**



If 250+, please specify how many:

2200

800

500

1737

circa 350

approx 300

820

410

3500

720

90,000

c. 2300

3036

Over 1000

Nationwide, more than

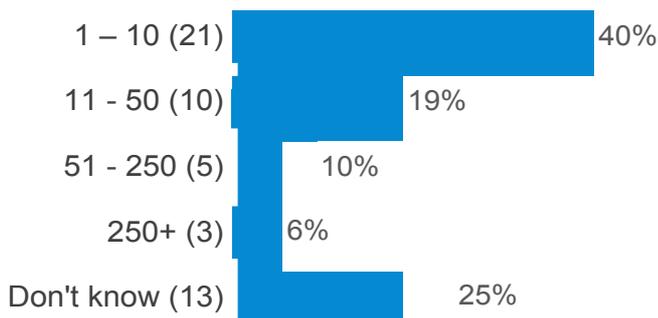
6,000 1100

uk wise 20k

Locally we have an office of 100 employees, globally [REDACTED] has 95,000 employees across 150 countries

c100,000

**Q13 How many employees are based in RCT?**



If 250+, please specify how many:

0

None

0

None

500

720

None

None of our employees are based in RCT.

**Q14 May we have your permission to use your details for:**

***N.B. Data will only be used for these specific purposes exclusively. (Future correspondence in relation to the development of Community Benefits?)***



**Q14 May we have your permission to use your details for:**

***N.B. Data will only be used for these specific purposes exclusively. (To inform you of Business Support the Council may be able to offer in the future?)***

Yes (  92%

No (  10%

DRAFT